



Hamilton Jewish Family Services

AGM June 24, 2025

Presented by:
Cara Bensimon, Executive Director



To our community:
thank you for your trust

To our funders:
thank you for believing in our mission

To our volunteers:
thank you for your compassion, energy and time.

To our staff:
thank you for being the heart of all we do. Showing up every day with unwavering resolve, shared purpose, and tireless commitment to our community.



What We Did 2024–25

- Launched The Seniors' Living Well Centre (SLWC)
- Renovated Carol's Cupboard Kosher Food Bank
- Upgraded security systems and protocols
- Enhanced internal data management tools
- Official legal incorporation as Hamilton Jewish Family Services
- Embarked upon a Volunteer Program Refresh
- Expanded supports for newcomers, including referrals, The Giving Room, financial assistance, and a strengthened partnership with JWelcome Home at HJF
- Laid foundation for Clinical Mental Health & Well-being Program



What's Next 2025-26

- Opening of the Mental Health & Well-Being Clinic (Fall 2025)
- Expanding mental health workshops and group sessions
- Launching Café Europa for Holocaust Survivors
- Continued enhancement of data systems for more responsive wrap around services and reporting ability
- Deepening newcomer support services including EMET employment services, and emergency financial assistance.
- Piloting new food security innovations
- Refresh digital footprint (website, online registration, intake process, enewsletter and social media)
- Financial Assistance Program overhaul



Strengthening Partnerships: Collaborations & Community

- JVS Toronto / EMET Employment - Helping Jewish newcomers find meaningful employment
- Greenwin Developments - Facilitating access to affordable housing units
- Hamilton Jewish Federation - strategic and financial support across our core programs and initiatives
- Cummings Centre / Claims Conference - with ongoing support for Holocaust Survivors
- Hamilton Child & Family Support Services - making connections with HJFS when there's a family in need.
- Dundas Sunrise Rotary Club



2024-25 in Numbers

Carol's Cupboard Kasher Food Bank

- Visits: 1,111 (↑17%)
 - Food Distributed: 42,306 lbs (↑65%)
 - Unique Individuals Served: 458 (↑21%)
- Note: Each person counted once, regardless of visit frequency

Seniors Programming (SLWC)

- 180 registered program participants
- 7 regular weekly programs and growing
- 60% of Seniors surveyed said they had made a new friend as a result of our programs
- and 87% said they feel more physically and mentally active after participating in our programs and activities

Financial Assistance Program RELIEF

- Exclusively supporting eligible clients in the Jewish community - 55 individuals and families assisted, with over \$110,000 in direct financial support disbursed

Holocaust Survivors

- 20 survivors received caring support services such as **Homecare and cleaning, assistance with completing forms, advocacy, emergency financial assistance and medical supplies.**

Volunteer Engagement

- 54 active volunteers contributed their time to the food bank, gardens, senior programs, Board of Directors, and various committees.

Relief

- Supported 55 eligible individuals and families in the Jewish community, disbursing over \$110,000 in financial aid.

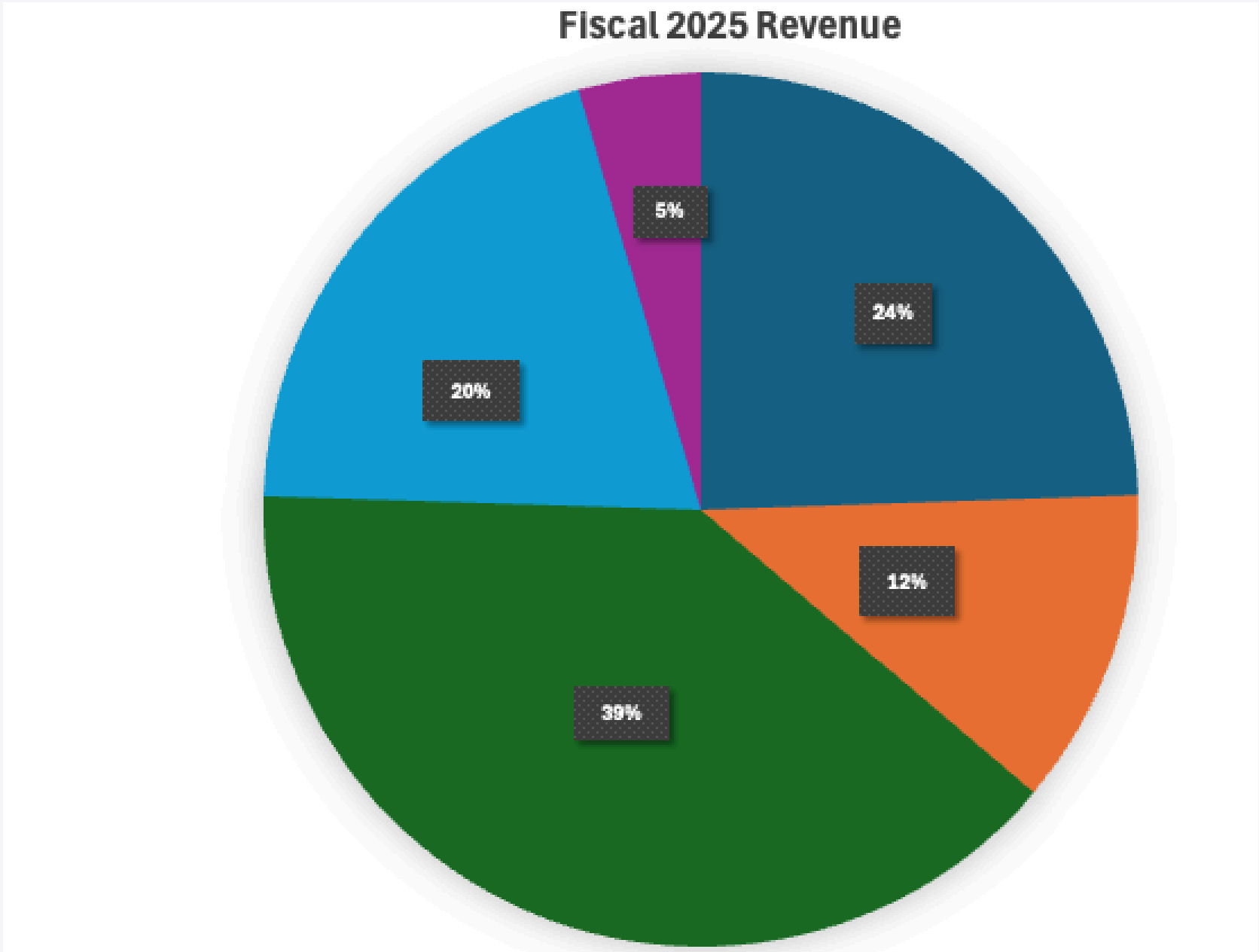
Grants

- 30 submissions: 13 approved, 7 pending
- \$290k grant funding secured in 2024-25

Referrals

- more than 220 referrals- connecting individuals and families to services outside our core offerings.

2024-25 Funding Pie



Government Grants	\$ 226,420.35	24%	
UW Funding	\$ 108,844.13	12%	
Federation Allocation	\$ 363,678.74	39%	
Donor Funding	\$ 185,126.13	20%	
Other	\$ 41,658.65	5%	
Total	\$ 925,728.00	100%	



Strengthening How We Serve



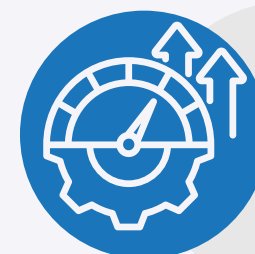
Improved internal and external communication and follow-up



Improved record keeping for better client care and reporting to funders and auditors.



Building awareness and visibility in the community to strengthen funding and partnerships



Improved HR practices to support retention and staff well-being





**Together we are
building a
resilient,
compassionate,
and responsive
● agency.**



**Thank
You ●**

